

## **Important Reminder**

# Why take care\* by WageWorks requires you to send in receipts.

The IRS requires us to capture specific information in order for us to:

- > approve a claim reimbursement request or
- verify a purchase made with the take care Card

(Requests for receipts may include a payment for a co-pay that does not match the co-pay amount linked to your FSA or HRA.)

#### What type of receipt is acceptable?

Acceptable proof of service for Health FSA or HRA reimbursements:

- itemized bill (a medical provider or retailer's detailed receipt), or
- explanation of benefits (EOB), or
- other documentation from your health provider or health plan

#### These documents must show:

- 1. Provider name or where item was purchased;
- 2. Service or purchase date;
- Detailed description of item purchased or service provided;
- Amount paid and/or the portion not reimbursed through your insurance carrier;
- 5. Person who received the service or who the item is for (may be excluded for retail purchases)

NOTE: The information included on *debit* or *credit card receipts* and *cancelled checks* DO NOT meet IRS requirements; therefore, we do not accept them as documentation.

### takecareWageWorks.com